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Savings shown relate to individual prices.

Delivery (for items in stock):

Delivery in the UK is **FREE** and our aim is for you to receive it within 4 working days. We reserve the right to make a small charge for delivery of orders under £30 or if you require delivery beyond our normal despatch method.

Overseas - we aim to despatch orders within 48 hours of receipt.

A charge is made for delivery outside of the UK, which is based on the service level of your preferred method of delivery. Please contact our Order Department (details below) for further information and advice.

Out of stock items:

Any items not available at the time of ordering will be sent as soon as possible with a separate invoice.

Out of print items:

Unfortunately some titles become out of print. You will be informed of this and you will not be charged for any items which have become out of print. If an item is part of a pack, you will be sent an invoice relating only to the titles remaining.

Receiving your order - please do not stamp the books:

Please check the contents of each box you receive carefully to ensure that you only stamp books that you are keeping.

30 days FREE evaluation period:

To UK Schools, we offer you time to try before you buy.

An invoice will be sent with your order. See Returns policy if you need to return an item.

How to pay:

Schools and Institutions

We will open a credit account if you send us your address or attach an official order. Your goods will be sent with a sales invoice from McGraw-Hill which must be paid within 30 days. If you have any queries please contact us as shown below.

Private Customers

Please enclose your Credit Card details with your order and add any VAT if appropriate. Remember to enter your billing & delivery addresses (if different). Alternatively, please enclose a cheque with your order made payable to "McGraw-Hill Education".

Returns policy:

Goods supplied on approval are only available to schools. Returns should be made to the address shown below, within 30 days of the invoice date, in the original packaging, by prior arrangement with Customer Services. Credit notes can only be issued on receipt of goods in saleable condition, together with a copy of the original invoice.

The return of incomplete packs is not acceptable. If you require further assistance with returns, please contact us as shown below.

Returns, SRA / McGraw-Hill, Shoppenhangers Road, Maidenhead Berkshire, SL6 2QL

HOW TO CONTACT US

Orders/Enquiries only:

Kingscourt/McGraw-Hill
Order Department
FREEPOST LON 16295
Maidenhead SL6 2BT

Tel: 01628 502 730
Fax: 01628 635 895
Email: srauk@mcgraw-hill.com
Website: www.mcgraw-hill.co.uk/sra

No cheques or payment to the Maidenhead address. For payment address, please see below

Payment only:

For cheque payers, please make payable to "McGraw-Hill International UK Limited" only, and send to:

Deutsche Bank
PO Box 16
Sheffield
S98 1AZ

Tel: 01628 502 549
Fax: 01628 777 891

For electronic payment, please send to:

Deutsche Bank AG
Bishopsgate
London EC2N 4DA

Sort Code 23-10-48
A/C No. 12005201

Catalogues/Information:

Tel: 0800 317 457
Email: srauk@mcgraw-hill.com
Website: www.mcgraw-hill.co.uk/sra



Please also see our sister website for Kingscourt Resources: www.kingscourt.co.uk